
Appendix II – OTHER PROGRAMS

DEPARTMENT OF HEALTH AND FAMILY SERVICES (DHFS)

The Department of Health and Family Services (DHFS) administers a wide variety of programs and services designed to foster healthy, self-reliant individuals and families in Wisconsin. For more information about DHFS programs, please see the DHFS Internet site at <http://dhfs.wisconsin.gov/programs.htm>.

Division of Disability & Elder Services (DDES)

The Bureau of Quality Assurance (BQA) is one of seven bureaus in the Division of Disability & Elder Services (DDES). DDES is responsible, in conjunction with counties and other providers, to assure quality of care and quality of life through services provided for persons with:

- developmental disabilities,
- mental illness,
- substance abuse problems,
- physical disabilities,
- sensory disabilities, and
- the elderly.

The Division also licenses and certifies health and community care providers and facilities and long-term support programs serving its clients. More information about the Division of Supportive Living may be found at <http://dhfs.wisconsin.gov/aboutDHFS/DDES/index.htm>.

Bureau of Aging and Disability Resources

DDES's Bureau of Aging and Disability Resources has the responsibility for analyzing public policy options and for planning and managing the delivery of services for persons who are elderly. Chapter 46.90 of the Wisconsin Statutes mandates each county to provide a publicized phone number to receive reports of suspected elder abuse and to designate a lead agency for investigation and reporting purposes. For more information about Wisconsin's Elder Abuse Law, please see <http://dhfs.wisconsin.gov/aging/elderabuse/index.htm> or call (608) 266-2536.

Bureau of Mental Health and Substance Abuse Services (BMHSAS)

DDES's Bureau of Substance Abuse Services functions as a statewide administrator of publicly funded substance abuse services and can provide statewide information on publicly funded Alcohol and Other Drug Abuse (AODA) services (e.g. outpatient, residential, crisis intervention and community support). For information on programs within a local area, referrals are made to county human services departments or departments of community programs. More information about substance abuse services may be found at <http://dhfs.wisconsin.gov/substabuse/index.htm> or by calling (608) 266-2717.

Appendix II – OTHER PROGRAMS

DEPARTMENT OF JUSTICE (DOJ)

The Department of Justice (DOJ) provides a wide variety of law enforcement services for the state. The DOJ website can be found at www.doj.state.wi.us.

Crime Information Bureau (CIB)

DOJ's Crime Information Bureau (CIB) processes the requests for criminal history records. To view instructions for requesting background checks and to download forms, please see www.doj.state.wi.us/dles/cib.